

**Annexure C**

**Format for Investor Complaints Data to be displayed by Depository Participants on their respective websites**

**Data for every month ending October 2023**

Sn.	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	Nil	Nil	Nil	NA	Nil	Nil	1-7 days
2	SEBI (SCORES)	Nil	Nil	Nil	NA	Nil	Nil	1-7 days
3	Depositories	Nil	Nil	Nil	Nil	Nil	Nil	1-7 days
4	Other Sources (if any)	Nil	Nil	Nil	NA	Nil	Nil	1-7 days
5	<b>Grand Total</b>	Nil	Nil	Nil	NA	Nil	Nil	1-7 days

**Trend of monthly disposal of complaints**

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	Jan-23	0	0	NA	0
2	Feb-23	0	0	NA	0
3	Mar-23	0	0	NA	0
4	Apr-23	0	0	NA	0
5	May-23	0	0	NA	0
6	Jun-23	0	0	NA	0
7	Jul-23	0	1	1	0
8	Aug-23	0	1	1	0
9	Sep 23	0	0	0	0
10	Oct 23	0	0	0	0
11					
12					

\*Should include complaints of previous months resolved in the current month, if any.